

International Operations Associate

Job details

Role	International Operations Associate.
Status	Full-time job.
Location	Oxford, UK. Other locations could be considered.
Experience	At least 5 years of proven relevant experience.
To apply	Send your CV and other relevant material (portfolio, website, cover letter...) to careers@redslim.net .

About the role

As an International Operations Associate you have end to end leadership and responsibility on projects implementation and delivery. You directly manage client relationships and autonomously search for support from teammates with a constant focus on client satisfaction. You collaborate in an agile environment with a problem-solving attitude and awareness of Redslim's values and ways of working.

You're a technology passionate, intellectually curious self-starter, eager to embrace a continuous improvement mindset by driving change with a strong orientation on execution. You learn quickly and lead the business with a high degree of autonomy and a collaborative approach as a team member. You have an entrepreneur spirit and a competitive and comfortable approach in challenging situations with senior client representatives. You are ready to travel up to 25% of the time.

Key responsibilities

- Lead international projects to develop and implement our solutions to top global clients.
- Assess clients' needs and support solutions design, back-end and front-end.
- In charge of on-going regular deliveries: collect, transform, enrich and publish client data.
- Drive an agile and flexible working model in support of Redslim the core values.
- Lead, engage and liaise with international client teams around the world, securing key project objectives and the quality of our engagement.
- Recommend improved design for specific operational processes.
- Navigate internal and external issues to ensure any roadblock is removed and deadlines are met.
- Project management and status reporting including:
 - Summarising and communicating statuses to clients' stakeholders.
 - Collaborating with clients' HQ and local offices to deploy Redslim solutions.
 - Attributing responsibilities and actions for project deliverables.
 - Always taking a solution-oriented attitude.

Skills & Experience

- At least 4 years of experience in similar positions
- Good attention to detail in high-pressure situations
- Mastering of Excel and MS Office
- Mastering of data in general and more specifically of market data, market databases and agency data
- Strong technical understanding of the data production platforms
- Ability to manage multiple projects simultaneously
- Industry experience including data platforms and front-ends
- Strong business acumen and combination operational knowledge and client focus
- English language

Redslim Offers

- Fresh, Agile, Entrepreneur environment with direct and full exposure to corporate initiatives.
- Full on-boarding training and on-boarding plan.
- Dynamic opportunity to grow within the company.
- Flexible work environment within a cohesive and collaborative team.
- Competitive package

The inclusive culture at Redslim

We're glad to offer the opportunity to join one of the most interesting companies within the Data Management sector. You'll get to work on the data strategies of leading global organizations in the industry.

We are here to foster your personal development and allow you to work cross functionality, take on more responsibility, and gain experience. The Redslim journey is one which will greatly benefit you in the future.

We believe that people from different backgrounds can bring fresh ideas, thinking, and approaches that translate in more effective and efficient ways of working. You're welcome at Redslim whatever your background is, including and not limited to your age, disability, gender or gender reassignment, marriage or civil partnership, pregnancy and maternity, race, religion or belief, sex, or sexual orientation.

Your outstanding efforts will be rewarded with a competitive salary and excellent benefits, including unconventional ones such as flexible work arrangements. If you are a qualified individual with a disability preventing you to complete an online application, please contact us. We'll be happy to support.

